



Australian Printer Services Pty Ltd - Call 1300 138 066



Christmas closing dates

Closed for Business

Friday the 23rd of December 2011 at 1.00 pm

Re-opening for Business

Monday the 16th of January 2012 at 9.00 am

Once again the end of the year is upon us and we look forward to a well earned break. The team at Australian Printer Services would like to express our appreciation for all the business you have sent our way and wish you all a happy Christmas period.

Don't run out

Make sure you are stocked up on consumables as we will be closed between the above dates. It is recommended that you have all orders placed prior to the last week before Christmas as the courier

services will be stretched to their limits. Also if you require repairs to your printer prior to the Christmas break, we will require extra time to ship in any spare parts that may be needed.

Paper Jams

Paper jams, we all have them but what are they, why do they happen and what can I do to prevent them?

There are commonly two types of paper jams, the stationary jam and the delay jam. The stationary jam is where a paper sensor has been activated for a long period of time or activated when it is not supposed to be. This jam can be caused by a sheet of paper, a torn piece of paper left over from a previous jam or a sensor that has been damaged or worn out. If it is a torn piece of paper it can often be difficult to see and find in the printer. Damaged or worn out sensors can become stuck in an active state even though no paper is present.

The delay paper jam is when the paper has not reached a sensor in a dedicated amount of time normally because it has not left the paper cassette. The common cause of a delay paper jam is a worn or dirty roller where the roller fails to grip and the paper slips. It is also possible that pre-printed, perforated and non-standard paper can all cause these jams. This is due to these types of paper having an increased chance of slipping or failing to separate which can stop it feeding. Also the drying powder used on these types of paper in their manufacture can cause the rollers to slip and miss feed. This effect may vary between batches depending on the amount and type of powders used.

Both of these jam types can be helped with a quick wipe of the rollers. If you find that the rollers are worn or there may be paper in the machine then a technician will be needed.

Always use **Genuine Toner** for optimum printer performance

Great deals on Genuine Toners

FUJI XEROX 
Authorised Reseller



To find out more call us on **1300 138 066**

(Conditions apply)